

Keeping your Watercooler Clean

Your watercooler should last you a lifetime if it is properly looked after and sanitised on a regular basis. This sheet gives you the information you need to do this process yourself. If you are unsure on any part of the process please contact us and arrange to have one of our engineers come out and sanitise the cooler for you – we charge £15 inc VAT for this service. You should be able to sanitise your watercooler from then on having seen it done once.

Why do I need to sanitise my water cooler?

Think of your watercooler as a machine similar to others in your kitchen. Such products are used frequently and should be treated carefully if they are to remain clean and in working order. Without cleaning your cooler could become unhealthy and you may gradually notice a difference in the taste of the water.

The most common source of contamination is from a person's hand when they pick up the bottle and place it on the water cooler. Other areas where the cooler is touched regularly – such as the taps - are also prone to such contamination and should be cleaned on a regular basis.

A further reason to sanitise your cooler is to clear the mineral buildup within your watercooler. Our water contains minerals such as calcium that will be naturally deposited in the cooler over time, and although these are not harmful they may affect the performance of the cooler.

Sanitising the cooler

Our sanitiser is an ideal product that allows customers to clean their coolers independently. The 100ml bottle of sanitizer contains a chemical that breaks down over 5 minutes into water. It **does not impart any taste, taint or smell**. We recommend that you follow this process once every three months but it can be done more frequently.

- 1) Remove the water bottle from the top of the watercooler.
- 2) Empty the remaining water in the watercooler through the taps. Your watercooler may also have a white screw on the back which when taken off will drain the tanks fully – **YOU MUST** replace the lid after draining. **Your watercooler will now have no water inside.**
- 3) Remove the plastic lid that the bottle sits on by turning and then lifting. Clean this with hot, soapy water and then rinse thoroughly to ensure that you have removed all the **cleaning agent** from the lid.
- 4) Pour 25ml of Sanitiser liquid directly into the top of the watercooler. The sanitizer will now drain inside the cooler.
- 5) Replace the lid on the cooler ensuring that it is placed firmly on the water cooler.
- 6) Take the bottle of spring water and place this on the top of the water cooler as normal.
- 7) The water cooler will now fill with water and help spread the sanitizing liquid all around the tanks.
- 8) Take the water bottle off the top of watercooler once the air bubbles have stopped rising – the cooler is now full of water. Wait for ten minutes and then drain the watercooler through the taps – as in Step 2. You can repeat this process a few times but once is sufficient.
- 9) Your cooler will now be ready to use as normal, and you should replace the bottle on the top again. **If you have any questions about this please contact us.**

Keep the bottle out of reach of children. The Water Delivery Company cannot accept liability for misuse of the sanitizer.